

Guide for NEW ARRIVALS refugees



What I have to do when I arrive in Düsseldorf:

1. Register at the "Kommunale Erstaufnahme" at Vogelsanger Weg 49

Opening hours: Monday, Tuesday, Thursday, Friday 9-12:00.

The municipal reception centre helps with applications for financial assistance („Asylbewerberleistungen“ oder „Bürgergeld“).

2. Go to the public health department (Gesundheitsamt)

Kölner Str. 180, 40227 Düsseldorf, MO to FR 8-12:00, MO to TH 13-15:30. You will be medically examined there.

You will then receive a **health certificate** and an **allocation** (Zuweisung) to municipal accommodation.

Sample allocation:



3. See which accommodation it is

The accommodation assigned to you is on a city list sorted by district. Click on the city districts and compare them with your allocated address.



4. Register with the city at the Bürgerbüro, Willi-Becker-Allee 7, 40227 Düsseldorf

You will travel to the allocated accommodation with the allocation letter (Zuweisung). With the allocation you register at the Bürgerbüro. The Citizens' Office is located on the ground floor: it is best to come in the morning. You will receive a **confirmation of registration** (Meldebestätigung) there:

Sample

Meldebestätigung:



5. Apply for a residence permit online at the Immigration Office (Ausländeramt)

[>>> to the online contact form](#)

Upload registration confirmation (Meldebestätigung) as an attachment!

